

The Standing Desk Warranty

The Warranty is provided by Kesseboehmer Ergonomie of America Inc. (The Parent Company of The Standing Desk.com) with its principal offices located at 130 N. Front Street, Suite 300, Wilmington, NC 28401 (“KEA”). This Limited Warranty Agreement shall exclusively govern the warranty terms relating to any products that Customer purchases directly from KEA (hereafter, the “Products”).

What is covered by the 5-year warranty

- Andern base assembly and all its components
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- Work Surface
- Cable Management
- Casters and Glides
- Defective materials or workmanship of the base affecting the operation of the height adjustable desk

What is NOT covered by our warranty

- Normal wear and tear of the work surface or paint finish of the desk base with use over time
- Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, or alteration.
- Accessories, connected materials and products, or related products not manufactured by The Standing Desk

Damaged by Carrier or Missing in Transit

- In the unlikely event an item arrives damaged or is missing parts, please notify us immediately. We require photos of the damaged item(s) and damaged packaging in order for us to make a claim with the shipping carrier. Speed matters since most carriers only allow us to file claims within 48 hours of delivery. We will make every effort to help you obtain the necessary replacements as quickly as possible and at no extra cost to you

Guidelines

- Warranty is only valid for the original purchaser of the desk
- Warranty period begins the day we ship the product to the customer